

Allegany County Employment and Training

2021 Annual Summary Report

During 2021, a total of 3541 visits/calls were made to the Center for career development and employment related services. Staff worked with individuals who benefitted directly from intensive and training services such as tuition assistance, wage subsidies, supportive services, counseling and job placement. Seventy customers utilizing our services reported finding employment. Our Facebook Posts reach was 174,327.

There were 1,089 business contacts, including 46 new contacts, and 1,322 services were provided that included application processing, testing for math and reading skill levels, work experience subsidies, job postings, applicant screening, referrals, follow-up services and tax credit information. We took business calls for information during the pandemic and referred them to resources for more information and financial assistance.

Funding from the Workforce Innovation and Opportunity Act assisted 17 county residents in specific occupational skills training programs linked to demand occupations for a total cost of \$28,505.00. Thirteen Adults and dislocated workers participated in training programs completed training, three are still enrolled, that resulted in certifications leading to careers in health care & support fields, human services, manufacturing and transportation with an average hourly wage of \$20.74. One was unable to complete training. Two training plans were approved through the Trade Adjustment Assistance Act. One successfully completed training, one withdrew and five received follow up services.

Services to low income and at risk youth included counseling, work experience, exposure to post secondary opportunities, occupational skills training and supportive services. 58 youth participated in the Summer Youth Employment Program at 39 worksites within the County. The Workforce Innovation & Opportunity Act (WIOA) Youth Services Program provided six Youth with a paid Work Experience and four Youth entered unsubsidized employment. One Youth earned a High School Equivalency Diploma. A total of \$311,349 was spent on youth programs and services.

Intensive services are provided to public assistance applicants and recipients. There were 3,541 services/activities provided to SNAP and Public Assistance recipients. 120 applicants were assessed for employability and, if employable, participated in individualized job search, resume development and job retention skills. Thirty seven people were in the Non-Custodial Parent Program, 35% are working and \$98,998 in child support was received as a result of this program.

The Center continues to partner with ACCES-VR, Adult Educational Opportunity Center, Alfred State College, CA-BOCES, Department of Social Services, Jamestown Community College, NYSDOL, Pro Action, and Southern Tier Traveling Teacher. We are actively involved with the Cattaraugus Allegany Workforce Development Board, Economic Development Team, NYS DOL Regional Business Services Team, Allegany County Youth Bureau, Southern Tier Library System and the Wellsville Area Chamber of Commerce.

The pandemic had a large impact on the number of services provided again this year. We provided a great deal of assistance to customers applying for unemployment insurance benefits. We hosted a Job Fair at the David A. Howe Library that was well attended by employers and job seekers.

I want to commend the Employment & Training Center Team for their dedication and service to customers. We appreciate the support of the County Administrator and the Board of Legislators. Respectfully submitted by Reita Sobeck-Lynch, MPH, Director