

# New Child Support Debit Card Coming by March 31, 2023

## Important Dates

### Today

Continue using the money on your card

### March 23, 2023 – March 30, 2023

New Way2Go™ Mastercard® debit card mailed; Activate your card immediately

### March 30, 2023

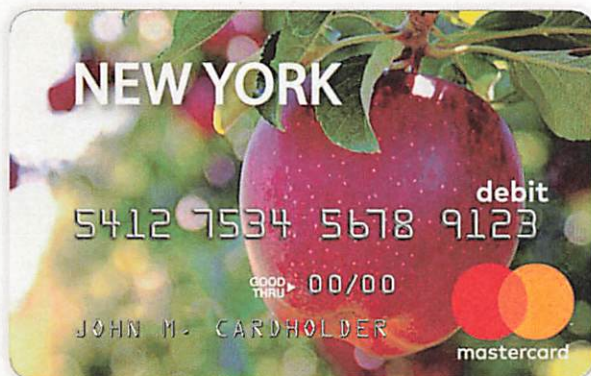
Deposits to old card **STOP**

### March 31, 2023

Deposits to the new Way2Go™ card **BEGIN**

## New Card Benefits

- Use your card anywhere Mastercard® debit cards are accepted.
- Many grocery and convenience stores offer cash back without a fee when you make a purchase.
- Use Allpoint and MoneyPass ATMs across the country without a fee.
- Access your cash without a fee from a teller at any financial institution that accepts Mastercard®.
- Never pay a fee for balance inquiries.



**OLD CARD**



**NEW CARD**

## Old Card Reminders

- Continue to use your old card until the balance is \$0.
- Old card balance cannot be transferred to your new Way2Go™ debit card.

**Be sure we have your current address so you receive your new Way2Go™ debit card. Call the New York Child Support Helpline at 888.208.4485, TTY 866.875.9975, Relay Service ([fcc.gov/general/internet-based-trs-providers](https://fcc.gov/general/internet-based-trs-providers)).**

If you want to change to direct deposit for your child support, go to [https://childsupport.ny.gov/dcse/dd\\_exp.html](https://childsupport.ny.gov/dcse/dd_exp.html)

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<https://childsupport.ny.gov/dcse/debitcard.html>

If you need information in English, you can get it online at the website address above.

Si necesita información en español, puede obtenerla en la página web indicada arriba.

Если вам нужна информация на русском языке, вы можете получить ее в интернете на указанном выше веб-сайте.

若需中文資訊，可造訪上方網址以從線上獲取。

Si ou bezwen enfòmasyon nan lang kreyòl ayisyen, w ap ka jwenn yo sou entènèt nan adrès sitwèb ki pi wo a.

Se hai bisogno informazioni in italiano, puoi ottenerle on-line all'indirizzo del sito web riportato sopra.

한국어 정보는 위의 웹사이트 주소에서 온라인으로 확인하실 수 있습니다.

إذا كنت بحاجة إلى معلومات باللغة العربية، فيمكنك الحصول عليها عبر الإنترنت على عنوان موقع الويب أعلاه.

Jeśli potrzebujesz informacji w języku polskim, możesz je uzyskać na stronie internetowej podanej powyżej.

যদি আপনার বাংলায় তথ্যের প্রয়োজন হয়, তাহলে আপনি উপরের ওয়েবসাইটের ঠিকানায় অনলাইনে তা পেতে পারেন।

אויב דארפט איר אינפארמאציע אין אידיש, קענט איר עס באקומען אויף די אינטערנעט ביי די וועבזייטל אדרעס אויבן.

Si vous avez besoin d'informations en français, vous pouvez les obtenir en ligne à l'adresse du site Internet ci-dessus.

اگر آپ کو اردو میں معلومات درکار ہوں تو آپ انہیں اوپر دیے گئے ویب سائٹ ایڈریس پر آن لائن حاصل کر سکتے ہیں۔